

Connect your loved ones to care with MASA® Family+ endorsement

Extend medical transportation coverage to your parents in the event of an emergency

Endorsement includes:



Emergency Ground Ambulance Coverage

MASA provides coverage in the U.S. or Canada for emergency ground transportation to a medical facility.



Emergency Air Ambulance Coverage

MASA provides coverage in the U.S. or Canada up to \$20,000 for emergency air transportation to a medical facility.



Hospital to Hospital Ambulance Coverage

If specialized care is required but not available at the initial emergency facility in the U.S. or Canada, MASA provides coverage for ground medical transfer or up to \$20,000 for air ambulance transfer to the nearest appropriate medical facility.



Post Admission Continued Care Transportation Coverage

If you need care in a rehabilitation facility, skilled nursing facility, long-term care facility, hospice, or at home after an emergency, MASA will reimburse up to \$500 for ride-hailing, taxi, or public transportation in the U.S. to these appointments annually for each member.



Did you know?

1 in 3

caregiving families require an ambulance each year

Source: Milliman, 2024

About MASA

MASA is coverage and care you can count on to protect you from the unexpected — no network needed. Simply send us your emergency transport bill when it arrives, and we'll work to resolve the claim and provide your coverage. Plus, we offer expert coordination services to manage many of the complex needs that can arise after an emergency.

This material is for informational purposes only and does not provide any coverage. The benefits listed, and the descriptions thereof, do not guarantee coverage and do not represent the full terms and conditions applicable for usage and may only be offered in some memberships or policies. Premiums, benefits, and coverage vary depending on the plan selected. For a complete list of benefits, premiums, terms, conditions, and restrictions, please refer to your member services agreement or policy on your member portal. For additional information and disclosures about MASA plans, visit: <https://info.masaglobal.com/disclaimers>

Enrollment in a MASA plan is required for Family+ endorsement activation.

Information on additional adults or dependents can be completed after membership activation by calling Member Services at 800-643-9023.