masa Access

Stay prepared with MASA® Emergent Premier

Coverage for medical transportation and care in the event of an emergency

Plan includes:



Emergency Ground Ambulance Coverage

MASA provides coverage in the U.S. or Canada for emergency ground transportation to a medical facility.



Emergency Air Ambulance Coverage

MASA provides coverage in the U.S. or Canada up to \$20,000 for emergency air transportation to a medical facility.



Hospital to Hospital Ambulance Coverage

If specialized care is required but not available at the initial emergency facility in the U.S. or Canada, MASA provides coverage for ground medical transfer or up to \$20,000 for air ambulance transfer to the nearest appropriate medical facility.



Repatriation Near Home Coverage

If you're abroad in an extended coverage area¹ and experience an emergency that requires extensive inpatient care and your care provider has approved continued care at a hospital nearer to your home, MASA coordinates your transfer and provides coverage for medical transportation to the approved medical facility.



Minor Return Transportation Coverage

If you're away from home in an extended coverage area¹ and your minor child is left unattended due to your emergency transport, MASA helps you coordinate their return trip and reimburses expenses up to \$2,500 for their safe travel home.



Pet Return Transportation Coverage

If you're away from home in an extended coverage area¹ and your pet is left unattended due to your emergency transport, MASA helps you coordinate their return trip and reimburses expenses up to \$2,500 for their safe return home.



Did you know?

1 in 15

families need emergency medical transportation each year

Source: Milliman, 2024

About MASA

MASA is coverage and care you can count on to protect you from the unexpected. There's no "out-of-network" with MASA — simply send us your emergency transport bill when it arrives, and we'll work to resolve your claim and provide your coverage. Plus, we offer expert coordination services to manage many of the complex needs that can arise after an emergency.



Post Admission Continued Care Transportation Coverage

If you need care in a rehabilitation facility, skilled nursing facility, long-term care facility, hospice, or at home after an emergency, MASA will reimburse up to \$500 for ride-hailing, taxi, or public transportation in the U.S. to these appointments annually for each member.



Sick While Away From Home Expense Protection

If you are traveling away from home and are required to isolate while recovering from an illness, MASA will reimburse up to \$5,000 for out-of-pocket expenses you incur due to your extended stays up to twice per year, worlwide.²

Coverage territories

- 1: Extended coverage areas include the United States, Canada, Mexico, the Caribbean (excluding Cuba), the Bahamas and Bermuda.
- 2: Worldwide coverage to include any region with the exclusion of Antarctica and not prohibited by U.S. law or U.S. travel advisories.

Disclaimers

This material is for informational purposes only and does not provide any coverage. The benefits listed, and the descriptions thereof, do not guarantee coverage and do not represent the full terms and conditions applicable for usage and may only be offered in some memberships or policies. Premiums, benefits, and coverage vary depending on the plan selected. For a complete list of benefits, premiums, terms, conditions, and restrictions, please refer to your member services agreement or policy on your member portal. For additional information and disclosures about MASA plans, visit: https://info.masaglobal.com/disclaimers

WY residents: MASA, Medical Air Services Association, Inc. provides a membership plan and not insurance coverage and the range of discounts for air ambulance services provided under such membership will vary depending on the provider and the services offered. For more information visit www.masaaccess.com, or call 800-643-9023.