masa Access

Why medical transportation solutions are crucial for today's workforce

No one should have to worry about transport bills during or after an emergency. Unfortunately — even for the insured — these costly bills have become a normal, expected part of emergency care and continue to rise every year.

The cost of emergency transportation is outpacing inflation, increasing significantly over the past 5 years.¹ Factors such as the increased complexity of in-transport services and longer transport times due to hospital closures, have contributed to the increase.²

MASA is the simple solution to a complex problem for millions of employees

MASA is support employees can count on to protect them from the unexpected. Our solution is simple — with us, there is no network limitation. We cover all ambulance services in the U.S. Plus, some support extends worldwide — so no matter where employees are, they're protected.

Members can access compassionate services to assist with compounding transport issues and get financial protection from ambulance bills. We offer a wide range of plans designed to suit every need — from individual and family coverage to an option that extends protection to your employees' parents.

> Interested in learning more? Ask your broker about MASA or visit masaaccess.com

1: MASA, Emergency medical transportation: The true costs — and how they're rising, 2024 2: MASA, An unseen crisis: hospital closures throughout the U.S. limit access to care, 2024 3: FAIR Health, 2023

4: Bankrate, 2024

5: MASA claims data compiled Jan. 2025

The benefits listed, and the descriptions thereof, do not represent the full terms and conditions. For additional information and disclosures about MASA plans, visit https://info. masaglobal.com/disclaimers

56%

of Americans don't have the funds to cover \$1,000 in an emergency⁴

Nearly 60%

of ground ambulance rides were out-of-network in 2022³



\$2,086

- the average ground ambulance bill cost⁵



1 in 15

U.S. families require an ambulance each year¹